# National Training Center



Class IX Inbrief

## <u>Agenda</u>

- KEY PLAYERS
- ROTATION RESPONSIBILITIES
- LOGISTICS INFORMATION SYSTEMS
- ROTATIONAL ASL
- SARSS AT NTC
- SARSS 2 A/C SPT
- CL IX OPERATIONS/ MANAGEMENT
- A DSU WAREHOUSE OPERATIONS

- CL IX TURN-IN
- CL IX AVIATION
- MAINTENANCE ISSUES
- LOCAL PURCHASE
- CL IX KEYS TO SUCCESS
- CSSAMO SPT/ FLOW
- ROTATIONAL BILLING
- COMMON CHALLENGES
- QUESTIONS

## **Key Players**

# E-mail suffix @irwin.army.mil DSN 470-xxxx, Comm. 760-380-xxxx

		<u> POC</u>	<u>Phone</u>	<u>Email</u>
•	MMC XO:	MAJ Bobbitt	5868	kevin.bobbitt@
•	Support Operations Officer:	<b>CPT Bielenburg</b>	5844	
•	Installation Sr. Maint Tech:	margaret.bie	lenburg@	
•	RSOI/ REGEN Maint Tech:	CW5 Twigg	5448	mark.twigg@
•	CL IX OIC:	CW4 Barnes	3615	paul.barnes@
•	A DSU Acctble Officer:	1LT Greek	7107	kevin.greek@
•	LSS A-DSU Manager:	CW2 Blood	6069	shawn.blood@
•	CL-IX QA/QC:	Mr. Martin	3796	bertrand.martin@
•	DLA Representative:	SGT Coren	6017	keith.coren@
•	SARSS2AD/C Manager:	Mr. Martinez	6046	louis.martinez@
•	Rotational Billing:	CW3 Cardoza	7038	melony.cardoza@
•	CSSAMO:	Mrs. Musolf	2214	donna.musolf@
•	C/D DSU Accountable	CW4 Kilburn	6029	karen.kilburn@
	Officer:	2LT Humphrey lonnie.humpl	6591 nrey@	

# Rotation Responsibilities (1 of 4)

- Expando Van beside Bldg 867 (NTC MMC SPO)
  - Issued to the rotation prior to RSOI
  - Computer with Net Term (SARSS-2AC access) provided
  - Rotation provides all operational supplies: disks, ribbons, paper, etc
  - Vacate and sign back to NTC MMC SPO NLT COB REGEN0
    - o Relocate to REGEN yard (POC CW4 Barnes)
    - At REGEN yard, NTC will provide a computer with Net Term
       access as well
    - May leave one liaison in Bldg 867, Rm 16 (facilitate MRF pass)
- Provide trained personnel to operate TTA or CAISI-VEE
- FWD SSA (C/D) will not process customer A5As from A-

# Rotation Responsibilities (2 of 4)

### SARSS REPORTS/PRINTS

Provide memorandum to NTC MMC SPO CLIX OIC/NCOIC

#### HOME STATION CL IX

- No Home Station CL IX items allowed in vic A DSU (Bldg 860)
- No Home Station CL IX items uploaded into C/D ASL SARSS-1

### JUMPING FWD SSA

 Notify NTC MMC SPO SARSS2AD OIC/NCOIC prior to jumping the FWD SSA

### WALK THRUS

- \* Discourage Walk-Thrus; stay automated
- Keep a manual DCR
- Ensure requisitions are MSTA'd in SARSS-1 (see MMC SPO CL IX section)

# Rotation Responsibilities (3 of 4)

### REQUEST EXERCISE DODAACS Through Home Station Post DODAAC Coordinator

- Match ULLS-G customers to PLLs to Exercise DODAACs
- Provide info to LSS contractor NLT 42 days prior to advance party arrival (POC Rene Rojas, DSN 470-6707)

### VALID REQUISITIONS

- Track requisitions aggressively through supply channels
- When statuses are not received, punctually submit automated follow-ups
- REGEN 03 cancel Home Station equipment requisitions
  - If ESD on rollover is after REGEN-5
  - If BB status and rollover also has BB status

# Rotation Responsibilities (4 of 4)

### DON'T SUFFER IN SILENCE

- Place rotation SAMS 026 on shared folder (in MMC van computer)
- Rotation MMC communicates CL IX challenges/problems requiring NTC MMC SPO assistance (document numbers, long ESDs, etc)

#### SAFETY

- Do not block access ways, fire hydrant or lanes
- Keep areas clean and free of hazardous materiels
- Do not conduct operations or store items in vicinity of the MMC SPO or TISA (across from A DSU)
- RUBA is the only authorized Sleeping Area (not MMC Van,
  - A DSU Warehouse or SPO area)

# Systems Elements for Success

- VLIPS Virtual On-line Logistics Tracking System
- PCLINK/WEBLINK (LIF, ATAV, etc)
- WEBCATS
- DESEX Defense Emergency Supply Expert System
- ILAP Integrated Logistics Analysis Program
- NET TERM SARSS2AC information

**BOTTOM-LINE:** You must have the capability to track the status of requisitions at wholesale; how/what you use to do that with is up to you

# Rotational ASL (FSB) C/D DSU (WDN or WDP)

- NTC Corps Support Battalion issues FWD ASL (C/D) and SARSS-1 (POC NTC CSB SPO, DSN: 470-5451/3749)
- Mobility Index = 100%
  - (2) M129 Vans & (3) M871 Trailers
  - No Rotational SSA CL-IX parts allowed vicinity A DSU main warehouse
- 741 ASL Lines
- Retained by the rotational unit until REGEN day 8/9

Note: LSS contractor issues PLL and ULLS-G boxes

### **SARSS at NTC**

- Forward (C/D DSU) to Main (A DSU) concept
- Forward DSU will conduct ABFUP every Wednesday
- FSB customers are loaded as FILL/PASS
  - RON/DON occurs at the Main, not the Forward
- Automation Support/Troubleshooting
  - Rotation deploys with their organic CSSAMO
  - MMC CSSAMO available to assist rotation's CSSAMO
  - SARSS2A/C access through Net-Term (computer provided to rotational MMC)
  - \*\*confirm SARSS-1 TO SARSS-2AD tactical blast once the administrative ULLS-G gunnery is complete
- Communication equipment is a Rotation responsibility  $10^{\circ}$ 
  - TTA or CAISI-VEE

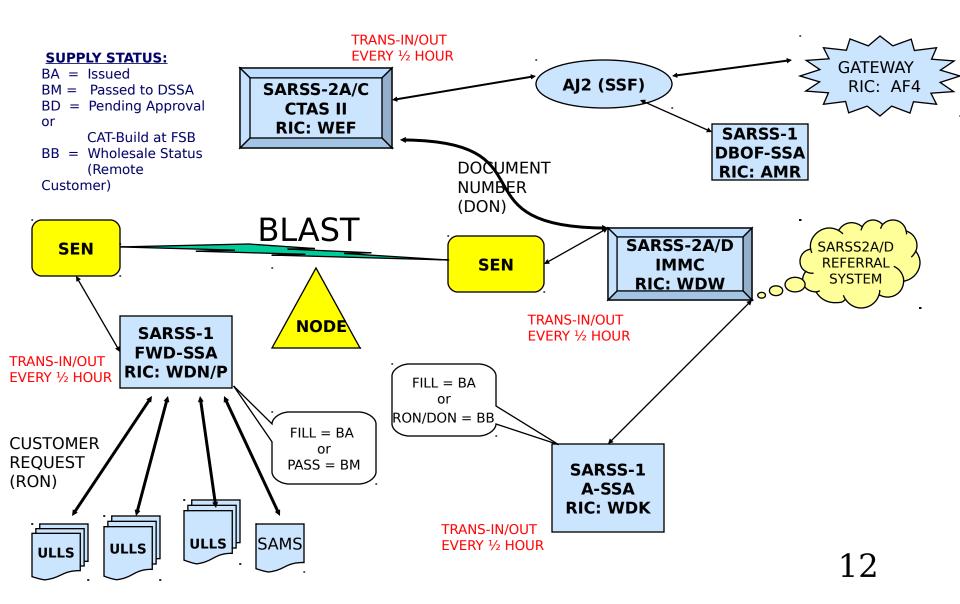
# Support SARSS 2AC

CTASC SARSS2AC BACKUP CYCLE

MON - THUR Routine Backup 1900 - 2030 FRIDAYS Full System Backup 1900 - 2230

\* All users must be off the SARSS2AC system NLT 1850 daily or their account will be disabled!!!

## **Status Flow**



## <u>CL-IX</u> <u>Operations/Management</u>

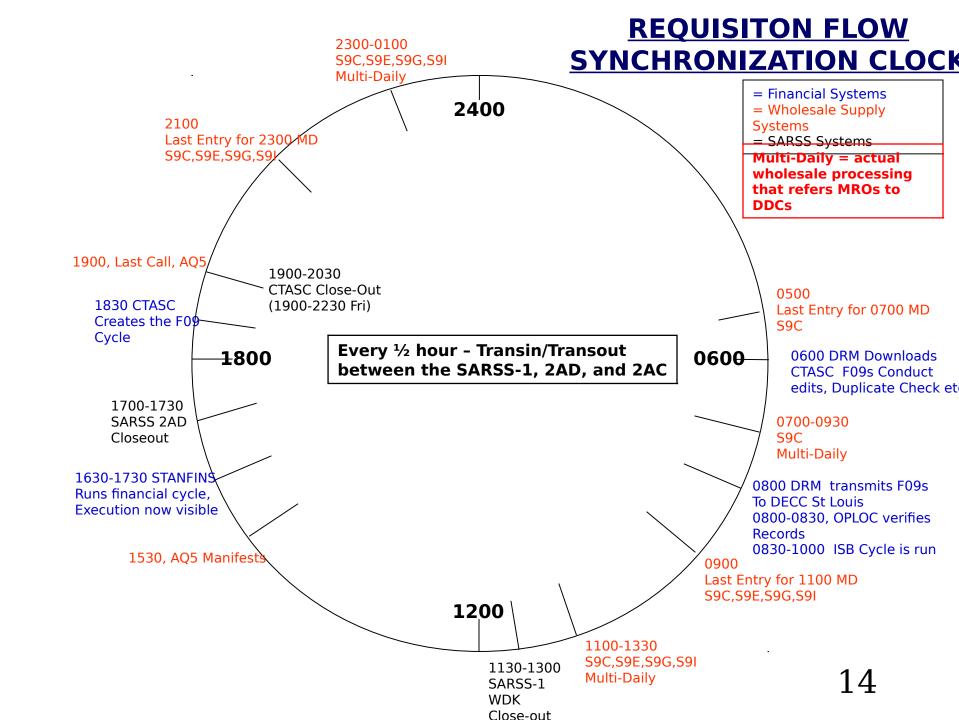
(1 of 3)

### SARSS 1 DAILY CYCLES

- TRANS-IN/TRANS-OUT: every ½ hour
- MROs produced after TRANSIN process (02s pulled first)
- CUSTIN/CUSTOUT: as required (before CLOSEOUT)
- CLOSEOUT: 1130hrs daily
- CUSTOMER RECONCILIATION: TD7 and TD14 (face-to-face by request)

### SARSS 2AD DAILY CYCLES

- TRANS IN/TRANSOUT: every ½ hour
- MRF (Manager's Review File): every ½ hour
- CLOSEOUT: **1700hrs daily**



# Operations/Management (2 of 3)

### MANUAL WALK-THRU's

- **STRONGLY DISCOURAGED**. Automation vs manual requisitions (better tracking for turn-ins) . . . Assists in getting your credit back faster

#### HI-PRIORITY CALL-INS

- Approved on a 'By Exception Basis'
- Must go thru NTC MMC CL IX; use W80QJK as a supplementary address and ensure requisition is MSTA'd in SARSS-1

### HOME STATION LARS

 Can be a tremendous asset during REGEN; unfortunately, most redeploy during REGEN

# Operations/Management (3 of 3)

#### SARSS-2A REPORTS AND PRINTS

- Request by memorandum to MMC SPO CL IX OIC/NCOIC
- ABF is provided to rotation's MMC on diskette daily

### NTC MMC CL IX PERSONNEL

- Mon-Fri available 0730 2300
- Sat-Sun available 0730-2300
- After hours Sat and Sun, call MMC SDO @ pager# 1-888-209-1249

# Warehouse Operations (1 of 3)

- MAIN WAREHOUSE / A DSU: BLDG 860
  - Contractor Operated (LSS) 380-4612/6579
- PROCESS TIMES
  - TRANS-IN/TRANS-OUT: every ½ hour
  - MROs produced after TRANS-IN process (All 02s pulled first)
  - CUSTIN/CUSTOUT: As required (before CLOSEOUT)
  - **CLOSEOUT**: 1130 daily
  - CUSTOMER RECONCILIATION: TD7 and TD14 (face-to-face by request)

# Warehouse Operations (2 of 3)

### STOCK CONTROL SECTION

- Hours of Operation: MON-FRI 24/5, SAT-SUN 0800 2300
- Access restricted to personnel on DA 1687 (Delegation of Authority)
- Customer assistance and stock availability
- MRO research (BAs < 24hrs; automated system research)</li>
- MRO research (BAs > 48hrs; complete research)

### ISSUE SECTION (Bldg 860 front)

- Priority 02 to 06 within 24hrs
- Priority 08 to 13 within 72hrs
- Pick-to-issue time starts when MRO is generated

# Warehouse Operations (3 of 3)

### RECEIVING SECTION

- MON-FRI 0800 1500
- Weekends 0800 1500
  - \* Coordinate through the MMC SPO for warehouse support outside the posted hours
  - \* Overtime will be paid for by the rotation

#### CL-IX TURN-IN / RXA SECTION

- MON-FRI 24/5, SAT-SUN 0800 2200 hrs
- Use STAMIS generated documents for retrograde
- Track/record off-line requisitions in a manual DCR
- Keep all receipt documents on file
- Keep turn-in areas policed up

# CL-IX Recoverable Turn-In 1 of 3

### NTC MMC SPO CLASS IX QA/QC INSPECTION SECTION

- Bldg 868
- DSN: 470-6017 (answering machine available)
- Operating Hours

### **RSOI / TRAINING**

Mon – Fri 0900 – 1130

1300 - 1700

#### **REGEN**

Mon – Fri 0800 – 2100

Sat-Sun 0900 – 1700

# CL-IX Recoverable Turn-In 2 of 3

- A DSU will only accept CL-IX turn-in items with the stamp from the NTC MMC Class IX QA/QC inspectors
- Tracks/Road Wheels: NTC QA/QCs meet ROT @ RUFMA to inspect; once stamped, rotation will pass items to A DSU turn-in section who will take items to AMR and ensure the D6As are processed at A DSU
- Shocks with no unserviceable credit T/I to HAZCO
- Shocks <u>with</u> unserviceable credit T/I to A DSU
- Keep a copy of paperwork for end of rotation bill settlement

\* Coordinate through NTC MMC SPO for support outside the posted hours 21

# CL-IX Recoverable Turn-In 3 of 3

- All T/I processed @ Fwd DSU C/D
- FWD DSU backhauls turning to A DSU
- QA/QC can inspect @ back-docks of A-DSU (once in REGEN, they will shift to inspect at the RUFMA)
- MMC QA/QCs determine final condition code for all Fort Irwin OMA/NIIN GS/DS RX items

# CL-IX Recoverable Turn-In Keys to Success

- Rotation BCT ensures prompt turn-in of unserviceable retrograde items (<72hrs)</li>
  - Synchronization matrix (for Class IX issue <u>and</u> backhaul)
  - Daily management at BCT/FSB level
  - Automated turn-in documents
  - Paperwork **and** turn-in items travel together
  - Rotation Fwd SSA Accountable Officer keeps a paper trail
- Rotation DMMC manages retrograde of unserviceables and due-in from retrograde report (AJT 038)
- Unit's designate representatives to sign missing and damaged parts statements
  - \$199 or less, 0-3 CDR signature
  - \$200 or more, 0-5 CDR signature (or designated FG rep)

## **Class IX Aviation**

- No CL-IX Air is stocked on Fort Irwin
  - May utilize A DSU as CL IX air supplemental address
  - Rotation CL IX Air clerk must be present to <u>pick</u> the part(s)
- Contact your Home Station LAR Customer Support Representative (CSR) for Expedite Assistance
- To request backup/emergency aircraft maintenance support, contact NTC Corps Support Battalion SPO at DSN 470-3749/4715

### REGEN Push Package

### REGENERATION PUSH-PACKAGE

- NTC MMC SPO will provide a mandatory quantity based on Prepo Equipment drawn and historical usage analysis
- Rotational unit determines any other items based on their logistics analysis
- Order NLT TD-07
- Requisition using the Shop Office Exercise DODAAC (not C/D DSU DODAAC)
- Do NOT push it forward to the "BOX"; maintain in dustbowl and move it to the RUFMA for REGEN

# Air Filter Exchange Program

- Mandatory for all Prepo Equipment air filters to be replaced during REGEN
- Requisition mandatory air filter push package NLT TD07
  - List will be provided by NTC MMC SPO NLT TD04
  - Requisition using Shop Office Exercise DODAAC (not C/D DSU DODAAC)
  - Do NOT push it forward to the "BOX"; hold in dustbowl till all requisitions are in and then transport it to the RUFMA Air Filter Cleaning Facility, Bldg 629A, 4-2446
- Recommend units replace V-packs on <u>non</u> PJS tanks TD04 and TD09 (IAW TACOM MAM, <u>do not</u> recommend replacing Vpacks on PJS tanks)
  - NTC will clean serviceable, dirty V-packs / BFV filters
  - Rotation must requisition all necessary seals

# <u>Extinguisher</u> <u>Replenishment Program</u>

#### BATTERY PUSH PACKAGE

- Requisition using Shop Office Exercise DODAAC; FWD SSA should draw prior to RSOI 3
- DA 2765-1 stamped/approved thru NTC CL IX section (Bldg 867)
- Pickup at NTC CSB Battery Shop (rotation must coordinate for lift support)

Cost to clean battery acid from trailers: \$2000

Cost to replace trailer: \$25,000

Proper care of batteries and trailers: Priceless

#### • BATTERY REQUISITION/REPLENISHMENT PROCEDURES

- 1 for 1 exchange w/FWD SSA
- FWD SSA should replenish as necessary by turning-in unserviceable back to NTC CL IX and requesting additional batteries on a DA 2765-1 (using Shop Office Exercise DODAAC) thru NTC CL IX
- Rotation is billed for ALL discharged batteries
- Hand-held Fire Extinguishers initially issued as part of BII ( for Prepo

### **Local Purchase**

### REQUIREMENTS

- Ensure correct part is being ordered (verify with ETM/TM)
- Ensure part is not available through the standard supply system and that it has a long ESD
- Exhaust DLA and LAR assistance first

#### DOLLAR LIMITS

- Less than \$2500 (rotation can purchase on credit card)
- More than \$2500 (rotation may purchase through PROCURENET – POC John Williams in Bldg 867 – courtesy notify NTC MMC SPO)

### **Vendor List**

### For starters and alternators:

Advanced Alternator Co 37392 Indian Ave Yermo, CA 92398 254-2642

#### Oshkosh/Cat Parts:

Hi Desert Diesel 30388 Old Hwy 58 Barstow, CA 92311 800-659-8025

#### **Lujan Services: All Parts**

Parts Expediters 16788 Smoketree St Hesperia, CA 760-224-0334

### **Barstow Industrial:** Industrial Supplies

28777 W. Old Hwy 58 Barstow, CA 92311 760-256-6220

#### **NAPA Auto Parts:**

1133 E. Main Barstow, CA 760-256-6841

### Tom's Machine Shop & Welding:

28664 Hwy 58 Barstow, CA 760-256-3452

### **Badger (SEE parts)**

888-465-4811

#### **Welding Supplies:**

California Tool & Welding Supply Barstow, CA 760-256-8711

### Scotts Surplus: Salvage Yard

P.O. Box 504 Daggett, CA 92327 760-254-3252

#### **Fleetpride**

12402 Industrial Blvd Victorville, CA 92392 760-243-2600

#### **Industrial Engineer**

3580 Jasper Rd. Lenwood, CA 760-253-2985

\* For additional assistance call Steve Kist, 380-2039, NTC SPC

### **CL IX Keys to Success**

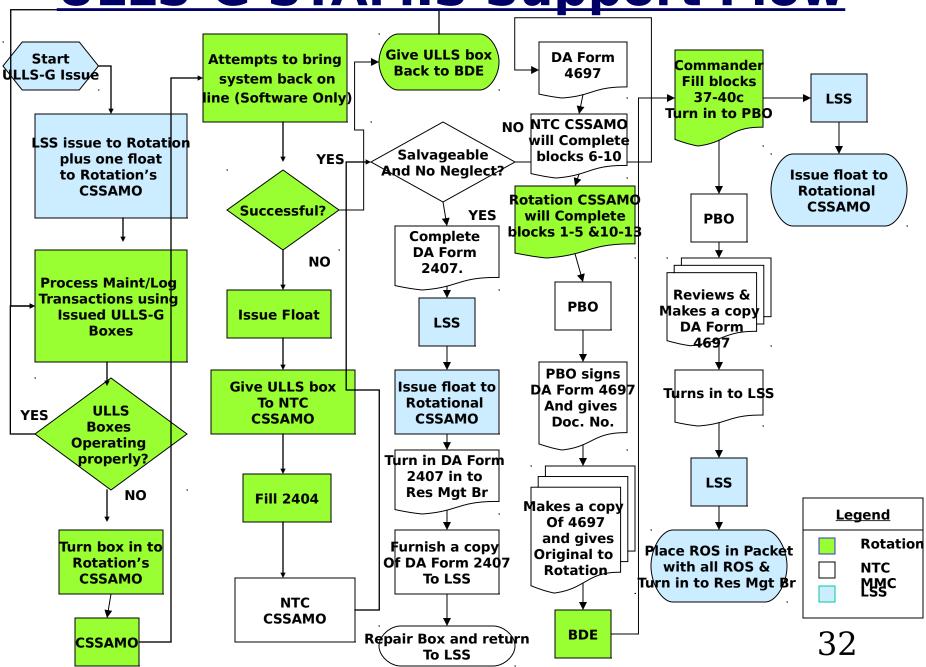
- Coordinate Prime Movers for C/D ASL MILVANS/Trailers NLT Early Draw
- Request Push Package as early as possible NLT TD07
- Process customer disks/blasts as they come in to the FWD SSA (Do not establish batch processing – needlessly increases CWT)
- Set a \$ MRF level and develop a cyclic routine to manage/pass the MRF
- Maintain a strong rotation CSSAMO presence for immediate repairs of STAMIS
- Stay automated (but enforce a "sneaker net" plan for when the automation does not work)
- Do all Home station equipment transfers prior to ULLS Gunnery completion
- Front load Signal equipment on trains / have up and running NLT RSOI-1
- Manifest parts that are shipped from A DSU; have a system to ensure they are receipted into ULLS-G (do not receipt at the C/D SARS分本)

### **NTC CSSAMO Support**

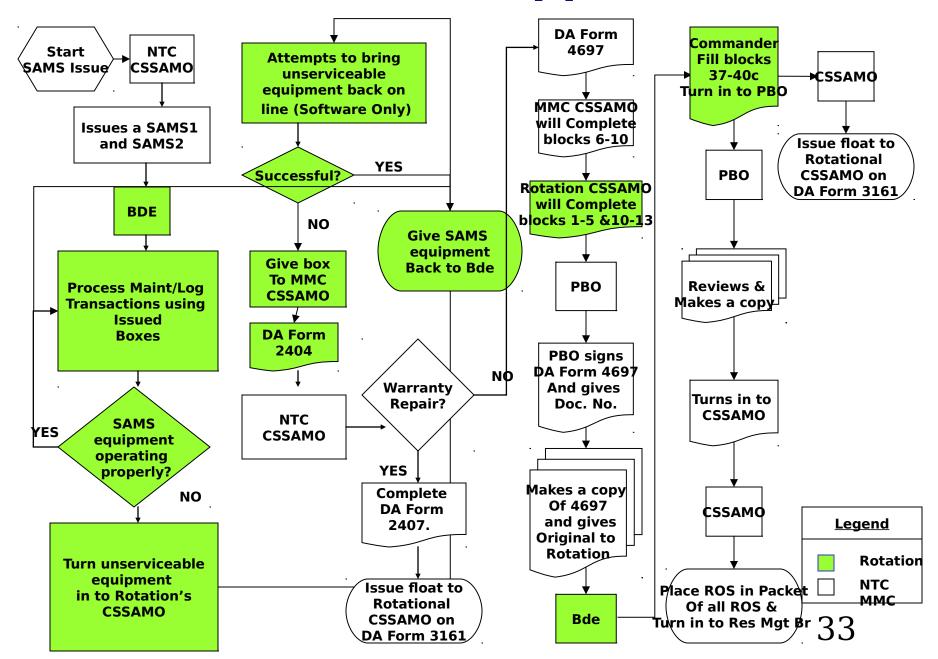
- Provides backup to rotation CSSAMO for STAMIS support
  - Liaisons with rotation CSSAMO
  - Backup support only after rotation CSSAMO has attempted troubleshooting and repair
- Provides software and hardware troubleshooting for:
  - ULLS-G
  - SAMS-1 and SAMS-2 (Home Station and issued)
  - SARSS (including connectivity)
  - Reports of Survey (ECOD support)
- Issues IP address for SARSS
- AKO for official email access

Note: Telephone PINs must be coordinated through NTC DOIM1

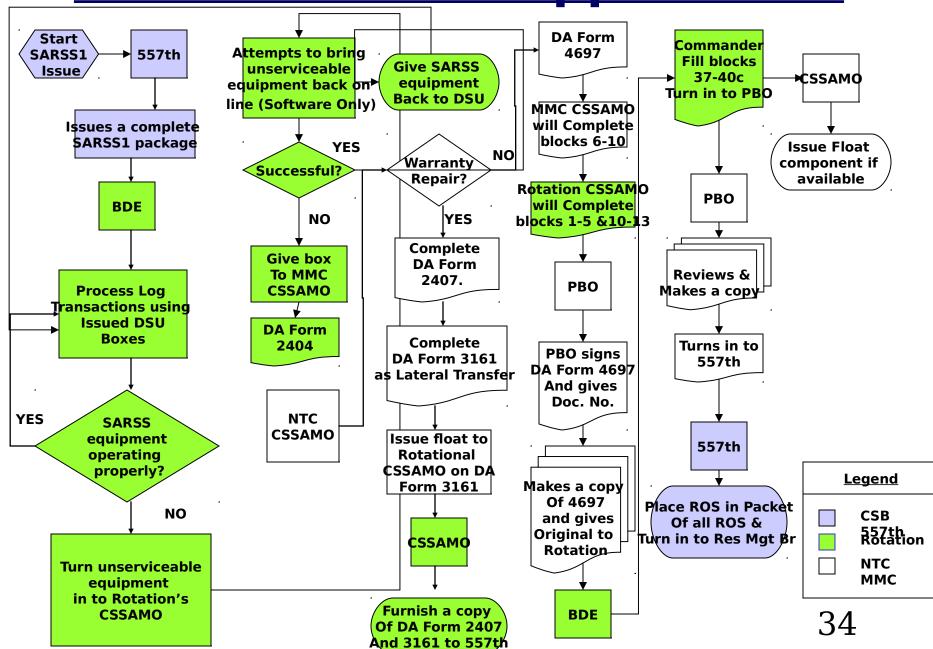
**ULLS-G STAMIS Support Flow** 



### **SAMS STAMIS Support Flow**



### **SARSS STAMIS Support Flow**



# NTC CSSAMO Support Keys to Success

- Utilize float ULLS-G and all float components
- NTC CSSAMO will either repair the NMC issued STAMIS or provide a float STAMIS
- Conduct DAILY PMCS on all STAMIS (clean filters, etc)
- BACKUP files frequently on a good media; safeguard it
- Following ADMIN ULLS Gunnery (Nickel Test), immediately begin TACTICAL ULLS Gunnery (Tactical Blast)
- DO NOT OPEN UP ANY ISSUED STAMIS SYSTEM
   HARDWARE (only NTC CSSAMO is authorized could invalidate a warranty)

# Rotational Billing (1 of 2)

- Each Home Station is direct billed for all CL IX costs (through their Exercise DODAACs and Home Station APCs)
  - All requisitions
  - Damaged parts
  - Missing parts
  - ECODs
  - Other charges
  - Credited for recoverable turn-ins
  - Recoverables must be T/I to Fwd DSU (processing occurs at the Fwd DSU who backhauls the parts to A DSU, Main)
  - Billing Based on a A5A (MRO or Ship List from SARSS-1 = proof of receipt)
  - Final billing is approximately 30 days after the rotagon is cleared by the TSC and HQ NTC G3

# Rotational Billing (2 of 2)

- Reports are given to the Comptroller M,W,F
- Methodology
  - Proration / pay as you go
  - Recoverables
  - Rotational ASL/PLL
- Reconcile with NTC MMC CL IX and Bldg 500

### **Common Challenges**

- ULLS-G/PLL/Exercise DODAACs not ID'd early on (this info is due to LSS contractor NLT D-42)
- Data transmission TTA/CAISI-VEE
- Disk drops and data transmission timing/synchronization matrix
- Push Package: determining requirements and submitting the requisition(s) on time
- Bad/Wrong NSNs
  - Use of incorrect/old manual for model # (use ETMs/TMs)
  - Use of "cheat sheets" from previous NTC rotations
  - Improper trouble-shooting techniques
  - Failure to use current FEDLOG

### **Common Challenges**

- Retrograding recoverables without proper documentation
- Recoverable processed at Fwd DSU but never physically turned in causing a credit reversal
- Aviation CL IX frequently overlooked by BCT's with no organic aviation responsibilities
- Damaged/Missing Parts Statements
  - \$199 or less, 0-3 CDR signature
  - \$200 or more, 0-5 CDR signature (or designated FG rep)

### **Questions / Issues**

### **NTC Materiel Management**



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